

## PRIVACY POLICY STATEMENT

### A Private Note to our Members:

Reliance Credit Union is committed to making available financial products and services that will enable you to meet your financial needs and reach your financial goals. Protecting personal information and using it in a manner consistent with your expectations is a high priority for everyone associated with Reliance Credit Union.

As a member of Reliance Credit Union, you also have a responsibility to safeguard your financial information.

To ensure that you can rely upon the quality of products and services we make available, Reliance Credit Union stands behind the following privacy policy:

- **Reliance Credit Union will collect only the personal information that is necessary to conduct our business.** That means just what is necessary to provide competitive financial products and services – no more.
- **Reliance Credit Union will protect your personal information.** We will maintain strong security controls to ensure that member information in our files and computers is protected. Where appropriate, we will use security coding techniques to protect against unauthorized access to personal records, ensure accuracy and integrity of communications and transactions, and protect member confidentially.
- **You will always have access to your information.** As a member of Reliance Credit Union, you will always have the opportunity to review your information and make necessary changes to ensure that our records are complete and accurate.
- **Reliance Credit Union will only share information when absolutely necessary.** We will only share information to administer the products and services we provide, when required to do so by the government, or when we partner with other businesses to offer a broader array of products and services.
- **Reliance Credit Union will partner only with businesses that follow strict confidentiality requirements.** The businesses we select will offer products designed to enhance our members' economic well-being. Under no circumstances will we authorize these firms to charge your account without your express consent, and we will not sell member information to telemarketing firms.